

AHAMMED DANISH

IT & Infrastructure Administrator | Systems · Cloud · IT Operations

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PROFESSIONAL SUMMARY

IT and infrastructure administrator with 6+ years managing networks, servers and end-user operations across multi-department healthcare environments in Bahrain, now extending into cloud infrastructure, automation and application development. Proven record of owning mission-critical systems, mitigating vendor lock-in and data-continuity risk, and automating high-volume operational workflows under pressure. Combines hands-on technical depth in networking, virtualisation, cloud and EMR/ERP systems with strong process discipline and a clear focus on end users. Seeking to apply this blend of operational reliability and modern engineering capability to the Assistant Manager, IT & Operations role at BIBF.

CORE COMPETENCIES

Infrastructure & Networks | VLAN Design & Segmentation, Firewall & Network Security, Routing & Switching, LAN/WAN Troubleshooting, Server & Domain Management (Active Directory, DHCP, DNS, Group Policy), VMware & Virtualisation, NAS & Storage

Cloud & Automation | AWS, Google Cloud Platform, Ubuntu / Linux Server Administration, FreePBX (VoIP), n8n Workflow Automation, Process Automation, Backup & Disaster Recovery

Systems & Applications | EMR / HMS Administration, ERP Implementation & Support, Clinical Workflow & Operational Flow, Windows Server & Client OS, Microsoft 365, VoIP (Avaya), Database Extraction & Migration, Web & Application Development

IT Operations | IT Asset & Lifecycle Management, Helpdesk & Ticketing, Preventive Maintenance, Documentation & Reporting, Vendor Coordination, End-User Support (on-site & remote)

Digital & Creative | Graphic Design, Social Media Campaign Design, Videography & Video Editing, Photography, Web Development, SEO / GEO Optimisation

PROFESSIONAL EXPERIENCE

IT Consultant (Independent)

Apr 2026 – Present

Freelance & Consulting · Bahrain

- **Designed and deployed** cloud infrastructure from scratch for clients, hosting FreePBX (VoIP telephony) and n8n (workflow automation) on AWS, and provisioning Ubuntu Linux servers on Google Cloud.
- **Delivered** business telephony and automated workflows that connected client applications and eliminated manual, repetitive tasks, improving operational efficiency.
- **Developed** a fully functional, offline-first invoicing application with 10+ modules and built-in security controls, tailored to client operational needs.
- **Built and optimised** client-facing websites with SEO/GEO optimisation, supported by design, video and content assets.

IT Administrator & Designer

Feb 2022 – Apr 2026

Taj Medical Center · Budaiya, Bahrain

- **Planned, implemented and administered** the facility's IT infrastructure supporting clinical and administrative operations: 5 VLANs with firewall segmentation connecting PACS, NAS, laboratory machines, Avaya VoIP telephony, PCs and printers across all departments.
- **Managed** 100+ endpoints and servers and 75–100 users, maintaining stable day-to-day operations with disruptions limited to rare external ISP or power events.
- **Led resolution of** a high-risk vendor lock-in and data-continuity crisis during the facility's HMS transition: coordinated retrieval of a proprietary EMR/HMS database backup, engaged an external specialist at no additional cost, and personally extracted, restructured and converted the data into human-readable format. Hosted it in a custom reference application for facility-wide clinical use and delivered a clean dataset to the incoming HMS implementation team on schedule, voluntarily extending notice period to complete the migration safely.
- **Applied deep working knowledge of** clinical workflows and HMS/EMR operational flow, configuring and scheduling products, services and packages within the system to align IT delivery with how clinical teams operate.

- **Managed** security privileges and connectivity on NAS devices for cloud-linked data storage, administered firewall and network security measures, and owned website, domain and email infrastructure.
- **Troubleshoot** all end-user issues across desktops, laptops, operating systems, Microsoft 365 / Outlook, VoIP phones, VPN and network printers through direct and remote support.
- **Served as in-house creative lead:** produced graphic design for Instagram and social media campaigns, official and hardcopy documents, and handled videography, photo shoots and video editing for facility marketing.

IT Administrator Assistant

Sep 2019 – Jan 2022

Shifa Al Jazeera Medical Center · Manama, Bahrain

- **Built** an automated COVID-19 report submission and download workflow during peak testing demand, significantly reducing manual workforce requirements and accelerating result processing at the height of volume.
- **Provided** hands-on administration of Active Directory, DHCP, DNS, users, system policies and Group Policy.
- **Delivered** end-user support through an IT ticketing tool via mail and call, resolving issues through direct and remote methods.
- **Supported the** configuration, testing and end-user training for an ERP-based software implementation across all departments, troubleshooting integration errors and liaising with the development team to resolution.
- **Conducted** routine network assessments, usage and leakage monitoring, new implementations and preventive maintenance.
- **Produced comprehensive** IT documentation and reporting: full asset registers (servers, network devices, desktops, VoIP phones, printers and accessories), monthly ticket reviews, top-user reports and preventive maintenance checklists.

EDUCATION

Bachelor of Computer Application (BCA)

2015 – 2017

Madurai Kamaraj University · India

CERTIFICATIONS

Microsoft Certified Solutions Expert (MCSE) · Keltron IT Education, India

Active Directory Domain Controller, VPN, IIS, WDS, Group Policy, RODC, ADC, Hyper-V, Load Balancing, FSMO, Sites & OU, Backup

Cisco Certified Network Associate (CCNA) · Keltron IT Education, India

IPv4 / IPv6, Subnetting, IPSec, DHCP, VLAN, WLAN, RIP / RIPv2, OSPF, EIGRP, BGP, Access Lists, Firewall, TCP/IP, NAT

ADDITIONAL INFORMATION

Languages | English (Fluent) · Malayalam (Native) · Arabic (Conversational) · Hindi (Conversational)

Nationality | Indian

Driving License | Valid, GCC & India

Passport | Valid until April 2028

Availability | Immediate